



April 30, 2020

Re: Cancellation of the San Marcos Spring Fling

Dear Valued Partner,

In these times of unprecedented uncertainty, with the COVID-19 pandemic continuing to evolve, and with regulations regarding mass gatherings expected to last through our scheduled event date of Sunday, June 21, 2020, we had no other option than to cancel the annual San Marcos Spring Fling. The original date of April 5 was postponed to Sunday, June 21, 2020.

We are offering three options for those vendors who have already registered and paid for a booth for the original event date of April 5th. We will need ALL VENDORS to act on one of the below options.

1) OPTION 1: Defer to San Marcos Fall Harvest Festival on October 11<sup>th</sup>. Transfer your application and booth fee (if paid) to the fall date on Oct. 11<sup>th</sup>. No additional fees required.

**Action Required:** Log on to your <https://eventhub.net/> account, go to **Manage Your Paperwork** and sign the new **\*\*\*Date Change\*\* Acceptance Form/Refund Request** document confirming participation on **Oct 11<sup>th</sup>, 2020**.

2) OPTION 2: Rollover to 2021 San Marcos Spring Fling on April 11, 2021. Transfer your application and booth fee (if paid) to NEXT SPRING's date on April 11<sup>th</sup>, 2021. No additional fees required.

**Action Required:** Log on to your <https://eventhub.net/> account, go to **Manage Your Paperwork** and sign the new **\*\*\*Date Change\*\* Acceptance Form/Refund Request** document confirming participation on **Apr 11<sup>th</sup>, 2021**.

3) OPTION 3: Refund - If you have already paid, 50% of the booth fee will be refunded by check in addition to a 50% credit to one of the next three San Marcos events. This credit is not in effect for 2022 or later events:

1. 2020 Harvest Festival – October 11th
2. 2021 Spring Fling – April 11th
3. 2021 Harvest Festival – Date TBD (likely October 10th)

**Note: Refunds will be processed within 7-10 days from date of request.**

**Action Required:** Log on to your <https://eventhub.net/> account, go to **Manage Your Paperwork** and sign the new “\*\*Date Change\*\* Acceptance Form/Refund Request” document confirming refund request for the April 5th festival

**Please choose and activate your option by May 15, 2020.**

We will require responses by ALL VENDORS. Please choose and activate one of the three options above by May 15, 2020, to assist us as we move forward with planning for the Harvest Festival. We require a response, however, if we do not hear from you by May 15, 2020, your booth fee will automatically transfer to October 11, 2020.

**Why the 50% refund and 50% credit?** The original refund policy as it stood would have disallowed any refund at all since the COVID-19 pandemic and government restrictions were outside of Chamber control. We value your partnership and this new policy was written to acknowledge your value as a partner of the Chamber.

Making the decision to cancel this year’s Spring Fling was no easy feat. This event is truly a labor of love that our staff, you – our vendors, sponsors, community members and volunteers pour many months of planning into. We are all facing challenges in working through this pandemic. We ask for your patience as we too adjust and press forward with the new normal. Thank you for your partnership and support of the San Marcos Festivals. We are looking forward to celebrating a beautiful San Marcos event with you soon!

Stay well and encouraged,



Rick Rungaitis  
CEO  
San Marcos Chamber